

ROBOTIC PROCESS AUTOMATION

ACCELERATING TRANSFORMATION
WITH A DIGITAL WORKFORCE



Robotic Process Automation (RPA) is the automation of existing manual tasks and processes through software that executes each step in a task, without human intervention, until completion. When triggered, the bot executes the task without changing existing systems and applications - and interacts 24/7 with any application or system. Since bots operate at the user interface level, like humans, they mimic and execute processes like people. The best tasks for a bot is manual, repetitive, rules-based tasks.

SO, WHAT CAN THEY DO?



Open email and attachments



Log into web/enterprise apps



Move files and folders



Copy and Paste



Fill in forms



Read and write to databases



Scrape data from the web



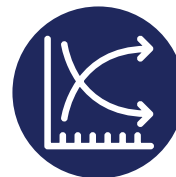
Connect to system API



Reconcile data & make calculations



Extract structured and semi-structured data



Collect social media statistics



Follow "if/then" decisions/rules

Bots can run a task 24/7/365 without error – totally unattended. But, for a task that has several actions, you can also create a process that has humans + bots. This is 'attended automation' where the bot stands by as an on-call multi-talented digital assistant for employees.

BACK OFFICE, FRONT OFFICE, ANY OFFICE

RPA can be utilized in any business. Common uses are found in back office operations for finance and accounting functions within commercial and state and local government operations. Front office customer/constituent service employees also use bots to assist with their tasks, and speed up response time helping to deliver a better customer/constituent experience.

BENEFITS OF RPA

As business units examine automation needs, augmenting existing automated workflows with RPA bots can help to accelerate the work and boost productivity. And, by identifying the manual tasks that are holding back employees and causing frustration, deploying a bot strategy helps to build your automation culture.

SPEED & ACCURACY

Bots are consistent.
There is no bot 'fatigue'

24/7 OPERATION

Operating and on-track every day and night

IMPROVED PRODUCTIVITY

Overall business operations accelerate

IMPROVED EMPLOYEE MORALE

Admin drudge gone

INCREASED COMPLIANCE

Easier to govern what is done

LOW BARRIERS TO ENTRY

Get a quick ROI with empowered employees

SCALABLE & FLEXIBLE

Easy to start and continue to build

COST REDUCTION

Fewer staff added for admin work. Redirect team to critical work

IMPROVED CUSTOMER EXPERIENCE

Faster resolutions

COMPATIBILITY WITH EXISTING SYSTEMS

Application agnostic

With digital assistants to take on the tedious tasks, you relieve your team from the "swivel chair swing" as they pivot from one screen to another to work on multiple inputs across several applications. You can quickly scale your digital workforce with the demands of your business.

Ask us about our Government Cooperative Contracts that you may be able to utilize for your purchase.

To learn more about RPA contact us at iiminfo@kmb.konicaminolta.us and visit CenteronIntelligence.com



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